

**The Consumer Satisfaction Team, Inc.
Delaware County Division**

JOB POSTING

POSITION: Behavioral Health Specialist

The Consumer Satisfaction Team, Inc. is currently seeking an individual who has received services within the public Behavioral Health System, or a Family member whose relative has received services within the public Behavioral Health System for an hourly position. The responsibilities include visiting individuals currently receiving Behavioral Health services in Delaware County and conducting personal interviews regarding those services and degree of satisfaction. Duties will include documenting all interviews and phone calls. The applicant will also be required to attend meetings and accept special projects assigned by the Program Manager. The successful applicant will receive ongoing training. This is **not** an advocacy position.

Qualified individuals **only** should apply by submitting a résumé and a **handwritten letter** responding to position and skill requirements.

POSITION REQUIREMENTS:

1. An individual who has received public Behavioral Health services or a family member of an individual receiving services
2. Willingness to share his/her experience with behavioral health services
3. Ability to work up to 20 hours per week
4. Must have valid driver's license and auto insurance, and a properly registered vehicle
5. Willingness to learn the skills required to fulfill the job responsibilities
6. Must be able to present a High School Diploma or the equivalent upon hiring

SKILLS REQUIRED:

1. Ability to work as part of a team.
2. Strong interpersonal skills
3. Good verbal and written skills
4. Ability to be objective
5. Ability to take direction and follow through
6. Computer skills a plus

The Consumer Satisfaction Team offers a starting rate of \$12.00 per hour. This is a non-managerial position.

The Consumer Satisfaction Team is an Equal Opportunity Employer.

Apply via mail to: **The Consumer Satisfaction Team, Inc.
Delaware County Division
ATTN: Tracy Weathers, Program Manager
7000 Terminal Square, Suite 216
Upper Darby, PA 19082**